

# ADS 10 YEAR WARRANTY



Effective Date: April 1, 2025

Dear Valued Customer,

Thank you for your continued support! ADS is pleased to announce that, we will offer a 10-year warranty to our users from April 1, 2025. It is to provide you with longer-lasting and more reliable protection.



## Coverage

1. ADS Patient chair (previously 5 years), Surgical chair (previously 5 years), Delivery system (previously 5 years), and original components (excluding upholstery) are now guaranteed to be free from defects in workmanship and materials for 10 years from the purchase date.
2. ADS Lights (previously 2 years), Stools (previously 1 year), and original components (excluding upholstery) are now guaranteed to be free from defects in workmanship and materials for 5 years from the purchase date.
3. ADS Ortho carts (previously 1 year), and original components are now guaranteed to be free from defects in workmanship and materials for 3 years from the purchase date.

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4. ADS Mechanical room compressors and vacuums, and original components are guaranteed to be free from defects in workmanship and materials for 5 years from the purchase date.
5. Warranty excludes labor charges and shipping costs to the ADS factory.
6. All upholstery: Now covered for 5 years (previously 1 year); excludes normal wear, stains, cuts, scratches, and damage from disinfectants.
7. Electric motors, tubing, and control modules; and original components: Now covered for 1 year (previously 6 months).
8. Mechanical room add-on accessories and control modules: Covered for 1 year.
9. Fiber Optic Tubing: Now covered for 1 year (previously 6 months).
10. Only authorized ADS dealers should perform service to maintain warranty validity.

If you have any questions, please feel free to contact ADS customer service team. Thank you again for your trust!

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